

BULLETIN

Body Repair Division



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Free Business Essential Workshops for Body Repairers

Recent code determinations and consumer access to AFCA (Australian Financial Complaints Authority) has changed the car insurance and collision repair business relations for the better. There is no going back from here.

A mind shift has not yet occurred amongst some car insurers.

Most non VACC repairers are also unaware of the changes.

VACC will run transformational workshops beginning in July and concluding in December 2019. The presentation will inform members and non-members of current day good practice.

Topics to be covered will include:

1. Code registration.
2. Consumer awareness and their access to AFCA.
3. The best way to resolve pre repair authority and post repair authority disputes.

Enrol now to participate in one of these 90-minute workshops to be held on a Wednesday evening at VACC from 6.00pm to 7.30pm sharp.

Upcoming Workshops July/August

- Wednesday, 31 July
- Wednesday, 7 August
- Wednesday, 14 August

To secure your place



The workshops are free, but you will need to inform us in your enrolment whether you are a member or non-member. The small business/consumer advocacy improvements achieved since 15 October 2018 are immense and great news for VACC small business collision repairers. Non-members can join on the night but there will be no pressure to do so. This is an "education" program.

John Guest
Leader Industry Divisions and Policy

VACC

Level 7 | 464 St Kilda Road | Melbourne Vic 3004

M: 0418 329 527 | P: 03 9829 1142 | F: 03 9820 3401 | W: vacc.com.au